

**Community Hubs: Early Learnings on Social and Economic Development
Evaluation Summary for October 7, 2011**

Presentation

The speaker provided us with new or important information.

1 Strongly Disagree	2	3	4	5 Strongly Agree
0	0	3	9	11

Panels

Panel1 The panellists provided us with new or important information.

1 Strongly Disagree	2	3	4	5 Strongly Agree
0	0	2	11	12

Panel2 The panellists provided us with new or important information.

1 Strongly Disagree	2	3	4	5 Strongly Agree
0	1	1	15	7

Comments and suggestions on the speakers:

- The School Boards should have been included on the panel discussion
- Time management for some of the speakers was an issue
- Informative section to hear the different experience of various hubs, particularly the challenges and how they address them
- Excellent overview – food for thought – this world is new to me (at this level of detail)
- Excellent and thought provoking event – a worthwhile discussion for all.
- Great presenters, very good mix of perspectives, all of the insights they shared were greatly appreciated.
- Thoughtful, diverse, insightful presentations
- Re panel #2, particularly liked Glen N. – very different concept. Re panel #1, all were excellent – appreciated focus on insights rather than details of operation.
- I wish Diane had had more time to speak. I really wanted to hear more.

Overall, the session was useful to the work that I do.

1 Strongly Disagree	2	3	4	5 Strongly Agree
0	0	2	13	10

The session provided a good learning opportunity.

1 Strongly Disagree	2	3	4	5 Strongly Agree
0	1	0	12	12

The session was well organized overall.

1 Strongly Disagree	2	3	4	5 Strongly Agree
0	0	1	10	14

The meeting facilities were comfortable and conducive to learning.

1 Strongly Disagree	2	3	4	5 Strongly Agree
1	0	1	10	12

General comments and suggestions:

- Very helpful
- Thanks
- A list of names and contact info for each of the hubs would be helpful
- Very informative, insightful and helpful information. Very relevant to my work.
- Very timely – huge interest in this model.
- Allow for more time for each speaker on the panel – could be an all day event.
- Limit ambient noise is possible – excellent moderator
- Look forward to more opportunities to attend.
- Please include SPACE Coalition (Saving Public Access to Community Space Everywhere) on contact list – info, resources and advocacy on access to schools.
- More time required for the keynote speaker.
- Great information and speakers.

Suggestions for a follow-up event on community hubs:

- Yes, community impact and hub evaluation
- Organize tours to hubs, examine processes to plan and develop hubs, more detailed sessions to discuss opportunities and challenges.
- Session about funding, lessons learned, how to access it.
- The next emphasis should be on the need for systems planning or we run the risk of service delivery not meeting needs if planned based on available space.
- Conference, think tanks.
- Measurement and evaluation of hubs.
- More of the same.
- Engaging with government beyond funding.
- Provide a rotating tour of open houses at hubs that may decide to host this event and share what works and ideas for continued growth.
- More specific 'nuts and bolts'; - managing of day to day. Also, policy, HR issues, how these would be processed to adhere to employment standards.
- More in-depth discussions on challenges and what works in developing a governance model.
- Challenges experienced, meeting with funders (their vision and ability).
- Hear from staff working in hubs – what makes it work, challenges, successes.
- SWOT analysis on hub models.
- Perhaps individual sessions on one theme (eg. resident engagement in hubs) with multiple perspectives, more in-depth analysis of each theme.
- Strategies/tactics for agency staff.
- Networking for people involved in implementing hubs, cross-pollination.

Suggestions of topics and/or speakers for future sessions:

- How do we move beyond simply delivering services? What is working with engaging residents? How do we evaluate impact?
- Role of elementary, secondary and post-secondary education in hubs.
- Services and supports for individuals with mental health challenges – how to better serve this group.
- Insurance expert. Residents - be great to hear their voices – how is this enhancing lives?
- Have clients who have used the hub come to speak to their experiences.
- Hear from more hubs.
- Diane's map shows some areas are over-represented.
- Schools as community hubs.